



Parent/Student/Teacher Communication Information

March 25, 2020

Dear Parents and Hacienda Heights Community Members,

As we continue to plan for online instruction for our students, we would like to begin setting up lines of communication between our parents, students and teachers. Part of this effort is to dedicate Monday's to "Student Meet-ups" and Friday's for "Family Meet-ups." During these meet-ups, the teacher(s) will dedicate time to our students to check up on them, see if they need specific help with assignments, and to just say "hi." For parents/guardians, this will be the time for our teachers to speak with you to discuss how online learning is going and to offer you support as needed. If they have not already done so, teachers will begin making contact with both students and parents/guardians the week of March 30th, so be on the lookout for a call from your child's teacher or teacher(s). Please keep in mind the following:

1. Initially, teachers will most likely contact you via their personal phone using an application that hides their personal information, such as ClassDojo or Remind.
2. If you do not answer, teachers have been asked to leave you their name, email address, and they will try and contact you later.
3. YISD is currently working on a system to connect/sync the teacher's personal phone to their work phone so that calls can be made and show the school's number.
4. If you would like to contact your child's teacher at any time, you may do so by using the Hacienda Heights web page. From the HHIS Home Page, hover over Our School, and then from the drop-down menu, click on Campus Directory. Follow the directions and it will give you the information for your child's teacher.

Both the Ysleta ISD and Hacienda Heights International have the best interest of your students at heart! We understand the importance of communication with parents and the need to work collaboratively in the best interest of your child. We also know that our students need to communicate with their teachers as much as our teachers want to and need to speak with them. The social-emotional needs, as well as the academic needs of our students, are of utmost importance to all of us at Hacienda Heights. We can work through this together, supporting each other, and at the end we will all be stronger!

We thank you for your support and we do miss you all, especially our students!

María A. Aguilar
Principal