



Dear Parents,

During this time of uncertainty, we want you to know that we are with you and that we are here to help. Below you will find a list of resources that you may find yourself needing or having questions about. Please take a moment to review them.

<http://www.epstrong.org/> - Provides information about COVID-19, symptoms, prevention, FAQ's and you may also submit any questions you may have.

<http://www.epcounty.com/admin/covid19.htm> - City information on COVID-19 and ordinances

**COVID-19 Seniors Drive-thru Specimen Collection:** Persons 65 years or older with a temperature of 99.6F or higher may call 915-494-0982 to make an appointment. For more info visit: **EPStrong.org**

**Non-compliance with City Stay Home Order** can be reported to: [COVIDCompliance@elpasotexas.gov](mailto:COVIDCompliance@elpasotexas.gov)

**Small Business Help Information:** <https://www.ktsm.com/news/business/list-of-resources-to-help-el-paso-small-businesses-during-covid-19-shutdown/>

**Information on Unemployment:** <https://www.twc.texas.gov/jobseekers/applying-unemployment-benefits>

**Utility Assistance: Project Bravo-** Currently services are only provided my phone and email. M-F 8am-1pm. Applications may be found at <https://www.projectbravo.org/>. Customers may also call (915) 562-4100 and request an application by mail.

**Internet Assistance through Spectrum:** <https://www.spectrum.net/support/internet/coronavirus-covid-19-community-assistance/> 855-243-8892 Provides WiFi service assistance for new Pre-K to 12 student and teacher households who don't currently have internet WiFi service.

**COVID-19 Hotline for YISD Community for COVID-19** questions only: 915-434-1092 M-F 8am-5pm

**YISD Grab & Go Breakfast and Lunch:**

<https://www.yisd.net/site/default.aspx?PageType=3&DomainID=4&ModuleInstanceID=85&ViewID=6446EE88-D30C-497E-9316-3F8874B3E108&RenderLoc=0&FlexDataID=80816&PageID=1>

Provides curbside delivery of breakfast and lunch meals at select schools on weekdays for children under 18. Vehicles can pull up from 7:30 to 11:00 a.m. and receive BOTH breakfast and lunch meals for children inside the vehicle. Locations:

**Elementary schools:**

Capistrano Elementary School, 240 Mecca  
Constance Hulbert Elementary School, 7755 Franklin  
Desertaire Elementary School, 6301 Tiger Eye  
REL Washington Elementary School, 3585 Lee Trevino

**Middle schools:**

Bel Air Middle School, 7909 Ranchland  
Del Valle Middle School, 8674 North Loop  
Parkland Middle School, 6045 Nova Way

**High Schools:**

Bel Air High School, 731 N. Yarbrough  
Del Valle High School, 950 Bordeaux  
Eastwood High School, 2430 McRae  
Hanks High School, 2001 N. Lee Trevino  
Parkland High School, 5932 Quail  
Riverside High School, 301 Midway  
Ysleta High School, 8600 Alameda

**El Pasoans Fighting Hunger Food Bank:** <https://elpasoansfightinghunger.org/>

Located at 9541 Plaza Cir 79927, 915-298-0353. Here you may pick up emergency food boxes for those in need. Due to high demand, they have started a Mega Pantry around the city. The following is a list of locations:

**Northeast:** Katie's Pantry- 4801 Sun Valley

**Central:** Kelly Center for Hunger Relief- 915 N. Florence \*Kelly will distribute Tues.-Fri. from 10am to 2pm and Sat. from 9am-12pm

**Lower Valley:** Camino De Vida- 7822 San Jose Rd.

**Socorro/Clint/San Elizario:** El Pasoans Fighting Hunger- 9541 Plaza Circle 9am-3pm

**West:** Abundant Living Faith Center West- 7100 N. Desert Blvd.

**Salvation Army:** <https://www.salvationarmytexas.org/elpaso/> 4300 E. Paisano Dr. 915-544-9811  
Provides an emergency shelter and emergency food boxes.

**Useful information:**

**211texas.org** DIAL 211 is a free, confidential referral and information helpline and website that connects people of all ages and from all communities to the essential health and human services they need, 24 hours a day, seven days a week. **211 can** be accessed by phone or computer. If you are unable to call 211 from your cell phone, please **call** the toll free number at (800) 464-1123

**311- City of El Paso** Dial 311 is a non-emergency phone number that people **can call** in many cities to find information about services, make complaints, or report problems like graffiti or road damage. Even in cities where a different phone number is used, **311** is the generally recognized moniker for non-emergency phone system. If 3-1-1 doesn't work from your **cell phone dial** 312.744. 5000

**Emergency Health Network:** <https://emergencehealthnetwork.org/> 24 Hour Crisis Hotline: 1-877-562-6467, Local 24 Hour Hotline: 915-779-1800

**NAMI EL PASO:** <https://namielp.org/> Provides Mental Health information & Resources, General CC information, CRISIS information and Support (phone and online).

**City of El Paso:** <https://www.elpasotexas.gov/>