



# Mail Service Order Form

Mail this form to:



CVS Caremark  
PO BOX 659541  
SAN ANTONIO, TX 78265-9541

Member ID # (if not shown or if different from above)

Prescription Plan Sponsor or Company Name

**Instructions:**

Please use **blue or black ink** and **print in capital letters**. Fill in **both sides** of this form.

**New Prescriptions** - Mail your new prescriptions with this form.

Number of **New** prescriptions:

**Refills** - Order by Web, phone, or write in Rx number(s) below.

Number of **Refill** prescriptions:

**TO RECEIVE YOUR ORDER SOONER** request refills or new prescriptions online at [www.caremark.com](http://www.caremark.com) or call the toll-free number on your member ID card.

**A Shipping Address.** To ship to an address different from the one printed above, enter the changes here.

Last Name	First Name	MI	Suffix (JR, SR)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Street Address	Apt./Suite #	<input type="radio"/> Use shipping address for this order only.
<input type="text"/>	<input type="text"/>	

City	State	ZIP Code
<input type="text"/>	<input type="text"/>	<input type="text"/> - <input type="text"/>

Daytime Phone #:	<input type="text"/> - <input type="text"/> - <input type="text"/>	Evening Phone #:	<input type="text"/> - <input type="text"/> - <input type="text"/>
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**B Refills.** To order mail service refills, enter your prescription number(s) here.

1) _____	2) _____	3) _____	4) _____
5) _____	6) _____	7) _____	8) _____

CVS Caremark wants to provide you with high quality medicines at the best possible price. In order to do this, we will substitute equivalent generic medicines for brand name medicines whenever possible. If you do not want us to substitute generics, please provide specific instructions, including drug names, in the "Special Instructions" section of this form.

Please fold here →

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We may package all of these prescriptions together unless you tell us not to.

All claims for prescriptions submitted to CVS Caremark Mail Service Pharmacy using this form will be submitted to your prescription benefit plan for payment. If you do not want them submitted to your plan, do not use this form. You may call Customer Care to make alternate arrangements for submission of your order and payment.



**C** Tell us about the people ordering prescriptions. If there are more than two people, please complete another form.

**First person with a refill or new prescription.**

Spanish forms and labels

Last Name

First Name

M.I.   Suffix (JR,SR)

Nickname

Date of birth: MM-DD-YYYY   -   -

Gender:  M  F

E-mail address: \_\_\_\_\_ Date new prescription written: \_\_\_\_\_

Doctor's last name \_\_\_\_\_ Doctor's first name \_\_\_\_\_ Doctor's phone # \_\_\_\_\_

Tell us about new health information for 1st person if never provided or if changed.

**Allergies:**  None  Aspirin  Cephalosporin  Codeine  Erythromycin  Peanuts  Penicillin  Sulfa  Other: \_\_\_\_\_

**Medical conditions:**  Arthritis  Asthma  Diabetes  Acid reflux  Glaucoma  Heart problem  High blood pressure  High cholesterol  Migraine  Osteoporosis  Prostate issues  Thyroid  Other: \_\_\_\_\_

**Second person with a refill or new prescription.**

Spanish forms and labels

Last Name

First Name

M.I.   Suffix (JR,SR)

Nickname

Date of birth: MM-DD-YYYY   -   -

Gender:  M  F

E-mail address: \_\_\_\_\_ Date new prescription written: \_\_\_\_\_

Doctor's last name \_\_\_\_\_ Doctor's first name \_\_\_\_\_ Doctor's phone # \_\_\_\_\_

Tell us about new health information for 2nd person if never provided or if changed.

**Allergies:**  None  Aspirin  Cephalosporin  Codeine  Erythromycin  Peanuts  Penicillin  Sulfa  Other: \_\_\_\_\_

**Medical conditions:**  Arthritis  Asthma  Diabetes  Acid reflux  Glaucoma  Heart problem  High blood pressure  High cholesterol  Migraine  Osteoporosis  Prostate issues  Thyroid  Other: \_\_\_\_\_

**D** Special instructions: \_\_\_\_\_

**E** How would you like to pay for this order? (If your copay is \$0, you do not need to provide payment information.)

- Electronic check.** Pay from your bank account. (You must first register online or call Customer Care.)
- Credit or debit card.** (VISA®, MasterCard®, Discover®, or American Express®)
  - Use your card on file.
  - Use a new card or update your card's expiration date.

Exp.Date MMY   Y

**Check or money order.** Amount: \$     .

- Make check or money order payable to CVS Caremark.
- Write your prescription benefit ID number on your check or money order.
- If your check is returned, we will charge you up to \$40.

**Payment for Balance Due and Future Orders:** If you choose electronic check or a credit or debit card, we will use it to pay for any balance due and for future orders unless you provide another form of payment.

Fill in this oval if you **DO NOT** want us to use this payment method for future orders.

\_\_\_\_\_  
Credit card holder signature/Date

**Regular delivery is free** and takes up to 5 days after your order is processed.

**If you want faster delivery, choose:**

**2nd business day (\$17)**

**Next business day (\$23)**

Faster delivery can only be sent to a street address, not a PO Box

**Expected processing time from receipt of this form:**

- Refills: 1-2 days
- New/renewed prescriptions: Within 5 days unless additional information is needed from your doctor (Charges subject to change)



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